



Recycling
pickups go weekly
on March 31!

BROWN CART

Weekly Recycling Service

OK FOR RECYCLING

Paper

Books (paperback)
Boxes, packages
Carbonless paper
Cardboard (cut to fit in cart)
Catalogs
Cereal boxes
Colored and construction paper
Computer paper
Copy paper
Coupons
Detergent boxes
Egg cartons (paper only; no Styrofoam)
Envelopes with metal clasps
Envelopes with plastic windows
Frozen food packages (remove liners)
Gift wrap (non-metallic)
Junk mail
Magazines
Manila folders
Newspapers and inserts
Office paper
Paper (adhesive/post-its)
Paper bags
Paper packaging with remnant tape
Paper towel and toilet paper tubes
Pet food bags

Ribbon

Shredded paper (in a paper bag)
Telephone books
Tissue paper (gift type)

Metal

Aerosol cans (empty)
Aluminum cans
Aluminum foil (clean)
Aluminum pie plates
Cookie sheets
CRV beverage cans
Food cans (clean)
Paint cans (empty, dried, latex)
Pet food cans
Steel cans
Tin cans

Glass

(Rinsed; all colors; lids, caps OK)
Bottles
CRV beverage containers
Jars

Plastic

(Containers only; empty; rinsed; with chasing arrows #1-#7; lids, caps OK)
Baby wipe containers
Bleach bottles
Buckets without handles
CRV beverage containers (soda, water, juice)

Detergent bottles

Food containers
Fruit basket (plastic, #1-#7)

Household cleaning containers

Lids and caps

Milk jugs

Prescription bottles (empty)

Salad dressing bottles (rinsed)

Shampoo and cream rinse bottles

Tub containers (yogurt, cottage cheese, margarine, #1-#7)

Water jugs

REMINDERS

- Use your brown, 64-gallon cart for recycling.
- Collections are WEEKLY on the same day as your garbage service.
- For missed service, please call within 24 hours.
- Place all recyclables in the brown recycling cart.
- Be sure all materials fit inside the cart with lid closed.
- Before discarding, consider reusing or donating.
- Extra cardboard can be recycled twice a year with on-call recycling service. See **NEW!** On-Call Recycling in Yard Waste section.
- No solid waste. No garbage and organic or green waste materials.
- No plastic bags and no Styrofoam.
- No hazardous waste.



Leave carts out
by 5:30 a.m.,
and keep carts
2 feet apart.



GREEN CART

Weekly Yard Waste Service

OK FOR RECYCLING

Brush	Leaves	Weeds
Cactus	Prunings	Wood chips
Flower cuttings	Shrubby	Yard waste
Flowers	Straw	
Garden trimmings	Tree twigs and branches 6 inches or less in diameter and 3 feet or less in length	
Grass		
Hay		
House plants		
Lawn clippings		

Leave carts out by 5:30 a.m., and keep carts 2 feet apart



ON-CALL RECYCLING CLEANUPS

You can recycle extra yard waste, extra corrugated cardboard or both with up to two on-call recycling cleanups per year.

To schedule a recycling cleanup, call Allied Waste Services at (925) 685-4711 or visit us at <http://awsgcc.com> and request the service online.

Recycling cleanups are in addition to weekly yard waste and weekly recycling service and are scheduled on the same day as regular recycling and yard waste service.

Extra Yard Waste

- After filling yard waste cart, place extra leaves and yard clippings in cardboard boxes, paper bags and containers that are 32 gallons or less in volume. Maximum 50 lbs. per container. (No plastic bags, please.)
- Containers will not be taken away.
- Tree branches and prunings must be 3 feet or less in length and 6 inches or less in diameter. Bundle with string or cord.
- Place extra yard waste containers at the curb before 5:30 a.m. of your pickup day or the night before.
- Keep extra material at least 2 feet away from carts.

Corrugated Cardboard

- Flatten corrugated cardboard and trim to 2 feet or less on each side. Bundle with cord or string.
- Place bundled cardboard at the curb before 5:30 a.m. of your pickup day or the night before.
- Keep extra material at least 2 feet away from carts.

REMINDERS

- Place yard waste in your green, 96-gallon cart.
- Collection is WEEKLY on the same day as your garbage service.
- For missed service, please call within 24 hours.
- Be sure all materials fit inside the cart with lid closed.
- No solid wastes.
- No garbage and inorganic materials including recyclables like plastics, glass, metal and paper.
- **NOT** acceptable for regular or on-call yard waste recycling:
 - 1) Plastic bags
 - 2) Rocks and concrete
 - 4) Sod and dirt
 - 5) Loose fruits and vegetables
 - 6) Large tree trunks and stumps greater than 6 inches in diameter or more than 3 feet in length
 - 7) Palm fronds
 - 8) Pet waste



BLUE CART

Weekly Garbage Service

OK FOR GARBAGE

6-pack rings (please cut)	Light bulbs (no fluorescent)
Auto glass	Liquids (non-food related)
Asphalt roofing tile	Masonite
Binders (plastic)	Metal cable wire
Bubble wrap	Metallic wrapping paper
Carbon paper	Mirrors
Children's toys	Nails
CDs	Nylon
Cello wrap around flower bouquets	Packing peanuts (or take to shipping stores)
Chewing gum	Paper clips
Clothing	Papers used for cleaning (soiled)
Ceramics (including tile)	Pencils with erasers
Cosmetic containers with residue	Pet feces
Cotton balls (used)	Photographs
Computer diskettes	Plastic plants
Contaminated paper	Plastic bags (or recycle at grocery stores)
Cords (electrical, plastic)	Plastics (unmarked or without chasing circles around #1 through #7)
Deodorant casing	Plastic film
Diapers	Plastic glass (window, broken drinking cups)
Drinking glasses	Plastic wrap
Feminine products	Polystyrene
Fish hooks	Q-tips (with plastic wand)
Foam (all types)	Rawhide
Food and snack wastes	Records, tapes, CDs
Hangers (dry cleaners will take back hangers)	Report covers (plastic)
Hardbound books	Restroom wastes
Hemp rope	Rubber bands
Hose (garden or rubber)	
Ice cream wrappers (plastic)	
Laminated items	
Leather	

Rubber stamps
 Rubber/neoprene
 Rugs/mats
 Shoes (unwanted or can't be donated)
 Shower curtains, liners
 Sisal
 Sponges
 Straws, stir sticks (plastic)
 Stuffed animals, toys (unwanted or can't be donated)
 Styrofoam
 Tape (duct, masking, Scotch)
 Tempered glass (Corning, Pyrex)
 Textiles
 Toothpaste tubes
 Transparencies, microfilm, negatives (acetate)
 Tyvek (overnight envelopes)
 Utensils (plastic)
 Vacuum cleaner bags
 Window glass
 Wood (treated)

REMINDERS

- 20-, 32-, 64- and 96-gallon carts are available.
- Be sure all materials fit inside the cart with lid closed.
- For missed service, call within 24 hours.
- Before discarding items, consider reusing or donating.
- Place only trash in your garbage cart.
- Leave the cart out the night before or by 5:30 a.m. of your collection day.
- Leave at least two (2) feet of space between your garbage cart and any other object including your yard waste and recycling carts and from any street obstacles such as mailboxes, cars or portable basketball hoops.
- Don't place recyclables, yard waste or hazardous wastes in garbage carts.



Leave carts out by 5:30 a.m., and keep carts 2 feet apart



2008 SERVICE CHANGES

Weekly Recycling, New Rates

Allied Waste Services is boosting recycling service to weekly collections for all Pleasant Hill residents, beginning March 31, 2008 (see calendar below).

New garbage rates, effective April 1, 2008, encourage recycling by rewarding those who produce less garbage with a lower rate. (See accompanying chart.)

Residents can continue using their current garbage cart at the new rates or switch to either a 20-, 32-, 64- or 96-gallon cart at the new rates. Rates are based solely on the container volume of your garbage cart.

There will be no change to your brown recycling cart or your green waste cart.

Cart Size (gallons)	Current Monthly Rate	New Monthly Rate	Discounted Senior Rates*	
			Current Rate	New Rate
20	\$23.46	\$19.00	\$21.64	\$17.10
32	\$25.46	\$22.00	N/A	\$19.80
64	\$25.96	\$30.00	N/A	\$27.00**
96	\$26.46	\$45.00	\$24.13	\$40.50**

*To qualify for the senior rates you must be 62 years or older and have a household income of \$29,300 or less after April 1.

**Rates for existing customers with senior discounts for a 96-gallon cart and paying \$24.13 will continue to pay that after April 1. If they switch to a 64-gallon cart, they will continue paying \$24.13. Seniors switching to a 32- or 20-gallon cart will pay the new, lower rate.

Residents who wish to change the size of their garbage cart should fill in the postage-paid form on the adjoining page, then tear it off, fold it and mail it back to Allied Waste Services.

Garbage cart exchanges will begin March 31 (see calendar below).

The exchanges will be done on the same day as

your regular service day in April.

You will receive your new rate on April 1 regardless of when you get your new garbage cart.

The increased recycling service and rate changes for garbage are necessary to ensure that the City of Pleasant Hill meets state requirements to divert at least 50 percent of its solid waste from landfills.

Failure to meet those requirements may result in the state levying penalties of \$10,000 per day against the City.

For more information about the garbage cart exchange and weekly recycling collections, please call a customer service representative at (925) 685-4711.

Calendar of Changes

February							March							April						
sun	mon	tues	wed	thur	fri	sat	sun	mon	tues	wed	thur	fri	sat	sun	mon	tues	wed	thur	fri	sat
					1	2							1							
3	4	5	6	7	8	9	2	3	4	5	6	7	8	6	7	8	9	10	11	12
10	11	12	13	14	15	16	9	10	11	12	13	14	15	13	14	15	16	17	18	19
17	18	19	20	21	22	23	16	17	18	19	20	21	22	20	21	22	23	24	25	26
24	25	26	27	28	29		23	24	25	26	27	28	29	27	28	29	30			
							30	31												

Cart Exchanges: Carts designate exchange period. Your exchange will be same day as your garbage service.



Weekly Recycling Collections: New service begins March 31. Recycling pickup is same day as garbage service.



BLUE CART

Service Change Request

*20-gallon shell
in a 32-gallon cart*



☐ 20-gallon:
\$19/month



☐ 32-gallon:
\$22/month



☐ 64-gallon:
\$30/month



☐ 96-gallon:
\$45/month

Please change my garbage service to the cart size checked above:

Signature: _____

Print Name: _____

Address: _____

City and Zip: _____

Phone Number: _____

email address: _____

Account Number: _____

(See account number on your statement.)

For Internal Use Only:

Authorized by _____ Date Issued _____

Type/Rate of Service Requested _____



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



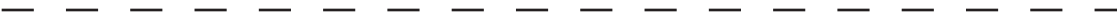
BUSINESS REPLY MAIL

FIRST CLASS MAIL PERMIT NO. 100 PACHECO, CA

POSTAGE WILL BE PAID BY ADDRESSEE

Allied Waste Services

441 N. BUCHANAN CIRCLE
PACHECO, CA 94553-9677



Tape shut the reply card here after folding.

SERVICES

Just Give Us a Call

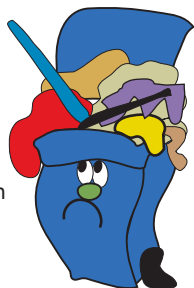
Whoops! Too much trash. Lid should close.

Extra Material

Please call at least 24 hours prior to your regular collection day to arrange for a pickup of extra garbage.

Our customer service representatives will be glad to provide you information about rates and scheduling.

Phone (925) 685-4711.



Going on Vacation?

Please schedule vacation holds in advance:

- Minimum 2 weeks per hold.
- Maximum 4 holds per year.

Call customer service at (925) 685-4711 for additional information.

Holiday Treecycling

Allied Waste Services will notify you of the holiday tree recycling program.

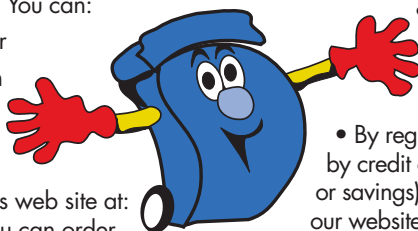
No flocked trees will be taken.



How to Reach Us; New Online Service

Questions about your service or bill can be answered by Customer Service. You can:

- Call us at (925) 685-4711; or
- Write us at 441 N. Buchanan Circle, Pacheco, CA 94553, attn: Customer Service Manager; or
- Visit the Allied Waste Services web site at: <http://awsccc.com> where you can order a cart repair, schedule a cleanup, report a missed collection and request other services online.



Payment Options

Customers have four convenient ways to pay their garbage bills:

- Pay by mail, using the envelope provided with your invoice;
- Pay by American Express, Discover, MasterCard or VISA by filling out the form on the back of your invoice and mailing it or by visiting billpay.disposal.com and paying online;
- Pay in person by check at Allied Waste Services' main office at 441 N. Buchanan Circle in Pacheco;
- By registering for automatic payment by credit card or your bank (checking or savings) account. Sign up online at our website <http://awsccc.com> or call a customer service rep at (925) 685-4711 to request a form.

Cart Sizes

Carts are available in the following sizes:

- Garbage: 20, 32, 64, 96 gallons.
- Recycling: 64 gallons.
- Yard Waste: 96 gallons.
- Cart dimensions:

Size	Height	Width	Depth	Footprint
20 gal.*	38.5"	19.0"	22.0"	2.0 sq. ft.
32 gal.	38.5"	19.0"	22.0"	2.0 sq. ft.
64 gal.	42.0"	25.5"	27.0"	2.5 sq. ft.
96 gal.	46.5"	26.5"	33.5"	3.0 sq. ft.

*20-gallon shell in a 32-gallon cart.

Goodbye. I have to stay home.



Holidays Observed

Only two holidays, Christmas and New Year's Day, affect collections.

If your collection day falls on those holidays or on a day following them that week, service will be one day later.

Moving?

If you are moving, please leave your recycling, yard waste and garbage carts in a secure location for the next resident. Please call us to discontinue service.

CLEANUPS

On-Call Service

Residents in Pleasant Hill may schedule two cleanups per year at any time. Cleanups can be used to discard up to two cubic yards (approx. fourteen 32-gallon bags) of extra trash and items that are too large for garbage carts. To schedule a cleanup, call Allied Waste Services at (925) 685-4711 or visit our website at <http://awsgcc.com>. Residents can also take part in a citywide cleanup held in spring.

Guidelines for Cleanups

- ✓ Place items at the curb before 5:30 a.m., preferably the night before your cleanup day.
- ✓ All items must be stacked in one place.
- ✓ Cut and tie branches, prunings or wood so bundles are 4 feet or less in length and less than 24 inches in diameter. Tree stumps cannot be collected.
- ✓ Bag or tie items with rope, cord or string strong enough to keep bundles intact or place in containers, including metal and plastic trash cans. All containers will be taken away unless indicated otherwise with a note on the container.
- ✓ Place cleanup items in a single pile at a distance of 5 feet or more from your garbage cart.



Unacceptable Materials

- ✗ No single item may weigh more than 150 lbs. or be longer than 4 feet. Bags cannot weigh more than 50 pounds.
- ✗ No large car parts (tires, transmission blocks, engines, etc.) or large furniture. For information on collection of large items, please call our customer service department.
- ✗ No refrigerators, freezers, air conditioners or any other appliance with Freon.
- ✗ No rocks, dirt or concrete.
- ✗ No tree stumps or large tree trunks.
- ✗ No TVs or computer monitors. Call (925) 685-4711 to arrange a pickup. There is a fee for disassembly and removal of toxic materials.
- ✗ No computer peripherals (keyboards, mice, hard drives, etc.) or products that need electricity to operate such as VCRs, stereos, cell phones, cordless phones, copiers and fax machines. Curbside recycling collections are available for up to 3 items per pickup. Minimum fee is \$25. Visit <http://awsgcc.com> for information about free e-waste days.
- ✗ No stoves, microwave ovens, clothes dryers, water heaters, space heaters, furnaces and other appliances with mercury switches.
- ✗ No hazardous wastes including paint, oil filters, motor oil, car batteries, anti-freeze, solvents, pesticides, cleaners. For hazardous waste information, call 800-646-1431.
- ✗ Do not place cleanup items near or in front of carts. No loose piles.

TOXICS

Household Hazardous Wastes

Oil Filters, Motor Oil and Cooking Oil

Recycle oil filters and motor oil curbside. Cooking oil in a container can go in trash.

Oil Filters, Motor Oil

- Pour **motor** oil into a clear plastic container like a plastic milk jug.
- Tape lid to close it securely.
- Place **beside** your **recycling** cart.
- Maximum 3 gallons of oil per pickup.
- Place oil filters in a sealable plastic bag, i.e., Ziploc bag, seal.
- Place **beside** your **recycling** cart.

Cooking Oil

- Pour **cooking** oil into a clear plastic container like a plastic milk jug.
- Tape lid to close it securely.
- Place **inside** your **garbage** cart.

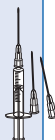


Household Hazardous Wastes

Recycle car and household batteries, latex paint, anti-freeze, oil filters, motor oil, fluorescent bulbs and all other hazardous wastes at the Household Hazardous Waste Collection Facility, 4797 Imhoff Place, Martinez. Call 1-800-646-1431 for information and hours.

Sharps

Put syringes and needles in a plastic container, i.e., milk jug, tape shut, then place **inside** your **garbage** cart.



NO

Solvents, cleaners,
insecticides

800-646-1431

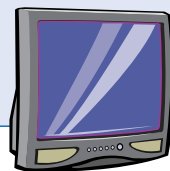
Televisions, Monitors and Electronic Parts

State law prohibits putting television sets and computer monitors (CRTs) in the garbage.

Curbside pickup is available for a fee that covers disassembly, removal and recycling of hazardous materials.

Up to three (3) electronic waste items (computers, keyboard, mouse, printers, etc.) without CRTs also can be recycled curbside for a fee. The minimum fee is \$25.

For information, call (925) 228-2717 or 685-4711.



441 N. Buchanan Circle
Pacheco, CA 94553

(925) 685-4711
<http://awsgcc.com>



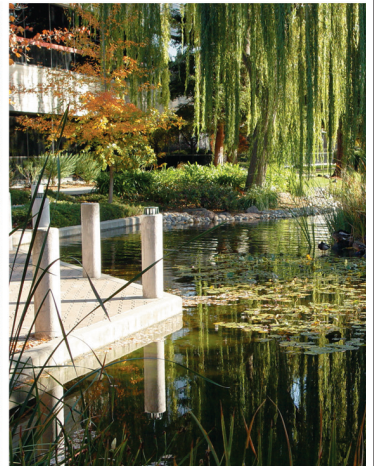
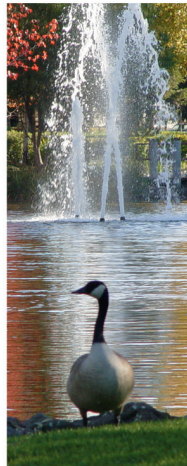
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Presorted
First-Class
U.S. Postage
PLEASANT HILL, CA
PERMIT NO. 122

2008 CUSTOMER Guide

Garbage, Recycling, Yard Waste Services

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Pleasant Hill

